

Surrey Pet Angels

Dog Walking Terms & Conditions

- 1)** Surrey Pet Angels agree to provide a high level of service in a respectful, reliable and trusting manner. The client will waive all and any claims against Surrey Pet Angels, unless any form of gross negligence was committed on the part of Surrey Pet Angels.
- 2)** Surrey Pet Angels cannot be held responsible for any dog that may cause harm to a person or another dog or damage to property.
- 3)** Surrey Pet Angels cannot be held responsible for any injuries to dogs or any accident the dog may be involved in.
- 4)** Surrey Pet Angels are covered by third party liability insurance but it is highly recommended that you have your own pet insurance to cover any claims from a third party.
- 5)** Surrey Pet Angels will not accept aggressive dogs. The client agrees to cover all costs arising from a claim in the event their dog should attack a person or any other animal.
- 6)** All dogs must be accompanied by a lead. The client agrees that dogs will routinely be walked on a lead and only walked off-lead after written and signed consent by the client. The client agrees, understands and accepts that dogs may be walked in groups of up to four dogs.
- 7)** Surrey Pet Angels will not be responsible for any keys posted through the letter box or left at a location requested by the client.
- 8)** Surrey Pet Angels business hours are from 09.00am to 18.00pm Monday to Friday. A weekend service may be available by prior agreement though it cannot be guaranteed.
- 9)** Surrey Pet Angels reserves the right to terminate a service with immediate effect due to inappropriate or uncomfortable situations, safety issues and financial issues.
- 10)** Surrey Pet Angels will transport all dogs to and from their homes in an approved dog crate.
- 11)** **Emergencies:** Clients hereby authorise Surrey Pet Angels to take their dog to the vet in emergency. Surrey Pet Angels will endeavour to notify the client of any emergency but in the event of the client being uncontactable the client will accept Surrey Pet Angels will be

acting in the dog's best interests by taking the dog to the vet and meet any subsequent veterinary bills.

12) Surrey Pet Angels will accept as payment cash or cheques.

I hereby accept the above terms and conditions:

Signed:

Print Name:

Date: